Volunteer Impact

RMC would not be the organisation it is without our volunteers, who help us deliver our service to those in need, building empowered and stable communities.

In 25/26, our volunteers assisted in a wide variety of ways, including teaching our ESOL students, delivering practical advice, assisting our family support workers on outreach, providing administrative assistance, and helping us at events.

127 Volunteers

41 Students

Volunteering at RMC not only increases our capacity to deliver frontline support, but also helps build stronger, more connected communities by creating opportunities for people to contribute, learn and belong.

RMC are deeply grateful for the dedication of our volunteers.



Over the year, volunteers and students dedicated thousands of hours to assisting RMC in achieving its mission.

Their collective contribution is equivalent to

£201,871.05

(based on the Real Living Wage UK)

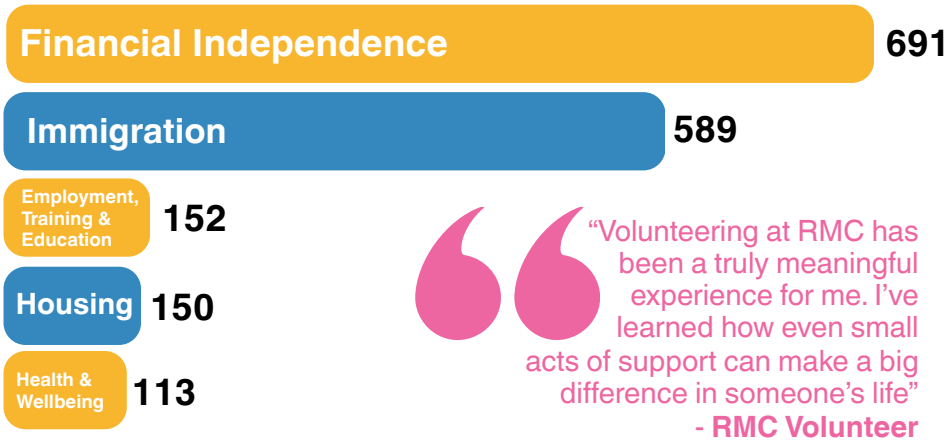
Our front-line advice volunteers and students provided support including:

Assisting
1,541
individuals
with advice and practical support

Responding to
1,861
enquiries
from people in need

Delivering
4,145
interactions
with people who migrate

1,752 New Enquiries opened by volunteers



"Volunteering at RMC has been a truly meaningful experience for me. I've learned how even small acts of support can make a big difference in someone's life"
- RMC Volunteer

Over the past 12 months, volunteers have supported us to host and deliver community events, bringing local residents together and helping to build stronger, more connected neighbourhoods.

Events include:
Refugee Week celebrations - June 2025
Ukrainian Literature Event - Oct 2025
Winter Wonderland - Dec 2025



This year, volunteers played a key role in collecting outcomes from our Wolverhampton ESOL classes. Their support has enabled us to shape our ESOL provision going forward and better measure our impact. Volunteers supported learners to complete the online surveys by explaining the questions and helping with digital skills.

Without their contribution, we would not have this valuable data.

This work helped us identify key barriers to learning English, with many learners highlighting limited local provision and transport costs as obstacles.



felt more confident speaking English after attending ESOL at RMC



stated they speak English more often after attending classes