TERA SYSTEMS

SUPPORT · CONNECT · BUILD

One team for every place your technology lives.

Most people and businesses juggle several providers for their devices, network, buildings and software. Tera Systems brings it under one roof, so there is one number to call and one team accountable for the result.

Support · Keep it working | Connect · Link it together | Build · Create what's next

WHO WE ARE

Tera Systems is a technology services company based in Norwalk, Connecticut. We support homes, businesses and property owners on site and remotely: one team for every place your technology lives, from the devices on your desk to your network, your buildings, your software and the parts you make.

THE CHALLENGE

- Technology problems interrupt work and family life, and it is hard to know who to call.
- Growing businesses need dependable IT without hiring a full in-house team.
- Properties and operations generate data from sensors and systems that no one is watching.
- New products and research need custom software, prototypes and specialist fabrication.

WHAT WE DO

01 Support — keep it working
Home Tech troubleshooting and data recovery; Managed IT with helpdesk, monitoring and patch management for growing businesses.

02 Connect — link it together
Networks & Security; IoT & Smart Properties; Hydrogen IoT deployment for energy operations.

03 Build — create what's next
Software & Data; industrial-grade 3D printing; Bio Systems fabrication for research teams.

THE TERA SYSTEMS PLATFORM

Support Keep it working
- Home Tech
- Managed IT

Connect Link it together
- Networks & Security
- IoT & Smart Properties
- Hydrogen IoT Deployment

Build Create what's next
- Software & Data
- 3D Printing
- Bio Systems

HOW WE WORK

1

Free discovery call

A 30-minute conversation to understand your situation and goals. No cost, no obligation.

2

Plan and quote

A clear plan with the right service for your need. Fixed-price services can be booked online straight away.

3

Fix, connect or build

Our team delivers remotely or on site, then stays with you through the client portal.

START WHEREVER THE PROBLEM IS

Most clients begin with Support, then add Connect and Build as their needs grow, with the same team and the same client portal throughout.

WHO IT'S FOR

- Households and individuals
- Small and growing businesses
- Property owners and managers
- Energy, research and product teams

WHY TERA SYSTEMS

One business day

We reach out within one business day.

Client portal

Tickets, billing and payment history in one place at portal.terasystems.io.

Remote or on site

Work is delivered remotely or in person, depending on the job.

Secure checkout

Book and pay online by card at terasystems.io; taxes are calculated at checkout.

Book your free discovery call

terasystems.io/contactus · "Discuss your project"

Current services and pricing: terasystems.io · Support: support@terasystems.io
Support hours: Monday to Friday, 9:00 to 17:00 New York time. The website chat is open any time.

Referred by a partner?

Use your partner's link to book, or mention their name on the call.

Partner: _____