Home technology that just works.

Troubleshooting and data recovery for homes and individuals, with fixed prices you can book online on the spot.

Support · Keep it working

WHO WE ARE

Tera Systems is a technology services company based in Norwalk, Connecticut. We support homes, businesses and property owners on site and remotely: one team for every place your technology lives, from the devices on your desk to your network, your buildings, your software and the parts you make.

THE CHALLENGE

- A computer, phone or device stops working at the worst possible moment.
- Important photos and files are lost on a failed drive.
- Wi-Fi drops out in parts of the home, or new devices will not connect.
- Smart home devices are confusing to set up and keep running.

OUR SOLUTION

01 Device troubleshooting
Diagnosis and repair guidance for PCs, Macs and phones.

02 Data recovery
Recovery of files from failed or damaged drives, with a typical turnaround of about 48 hours.

03 Home connectivity
Wi-Fi and home network setup that covers the whole home.

04 Smart home setup
Installation and setup of smart home devices so they work together.

THE TERA SYSTEMS PLATFORM

Support Keep it working
→ **Home Tech**
Managed IT

Connect Link it together
Networks & Security
IoT & Smart Properties
Hydrogen IoT Deployment

Build Create what's next
Software & Data

HOW WE WORK

1

Free discovery call

A 30-minute conversation to understand your situation and goals. No cost, no obligation.

2

Plan and quote

A clear plan with the right service for your need. Fixed-price services can be booked online straight away.

3

Fix, connect or build

Our team delivers remotely or on site, then stays with you through the client portal.

HOW THIS SERVICE WORKS

Fixed-price services booked online at terasystems.io: no account, quote or visit fee needed. Problems outside the fixed-price list are scoped by our team after a short description.

WHO IT'S FOR

- Households and families
- Remote workers
- Students
- Anyone without an IT department

WHY TERA SYSTEMS

One business day
We reach out within one business day.

Client portal
Tickets, billing and payment history in one place at portal.terasystems.io.

Remote or on site
Work is delivered remotely or in person, depending on the job.

Secure checkout
Book and pay online by card at terasystems.io; taxes are calculated at checkout.

Book your free discovery call

terasystems.io/contactus · "Discuss your project"

Current services and pricing: terasystems.io · Support: support@terasystems.io
Support hours: Monday to Friday, 9:00 to 17:00 New York time. The website chat is open any time.

Referred by a partner?
Use your partner's link to book, or mention their name on the call.

Partner: _____