instacoins

CONCIERGE

Live beyond the exceptional



ABOUT INSTACOINS CONCIERGE

Everything you need, managed in one place

Luxury concierge support and full lifestyle management for globally mobile clients who value flexibility, discretion and seamless execution, with payment in crypto or fiat.



Award-winning

Named Best Luxury Concierge and Business Travel Services Company at the MiGEA 2026 awards.

Trusted network

An official member of The World Luxury Chamber of Commerce, working with vetted partners worldwide.

Always on

A team spread across time zones, so requests are picked up day and night.

Crypto native

Part of the Instacoins group in Malta, so paying in crypto is built into how we work.

MiGEA MALTA's GAMING Excellence Awards

AWARD WINNER · MIGEA 2026

Best Luxury Concierge and Business Travel Services Company

OUR SERVICES

Whatever you need, one team arranges it

Travel, access, residences and rare assets, handled by a named concierge manager and settled in crypto or fiat.

01
Private aviation
Private jets, helicopter transfers and tailored itineraries, arranged end to end.

02
Yachts and charters
Yacht charters for a day, a week or a season, and small-ship cruises.

03
Villas and residences
Exclusive-use villas and residences, staffed and stocked before you arrive.

04
Events and exclusive access
Sought-after tables, sporting events and private hospitality.

05
Fine dining
Hard-to-book restaurants, private chefs and in-villa dining.

06
Asset sourcing
Rare art, gemstones, real estate, timepieces and luxury assets, secured discreetly.

07
Personal shopping
Watches, handbags, jewellery and designer pieces, sourced to your exact brief.

08
Lifestyle and relocation
Relocation support and refined everyday assistance, built around how you live.

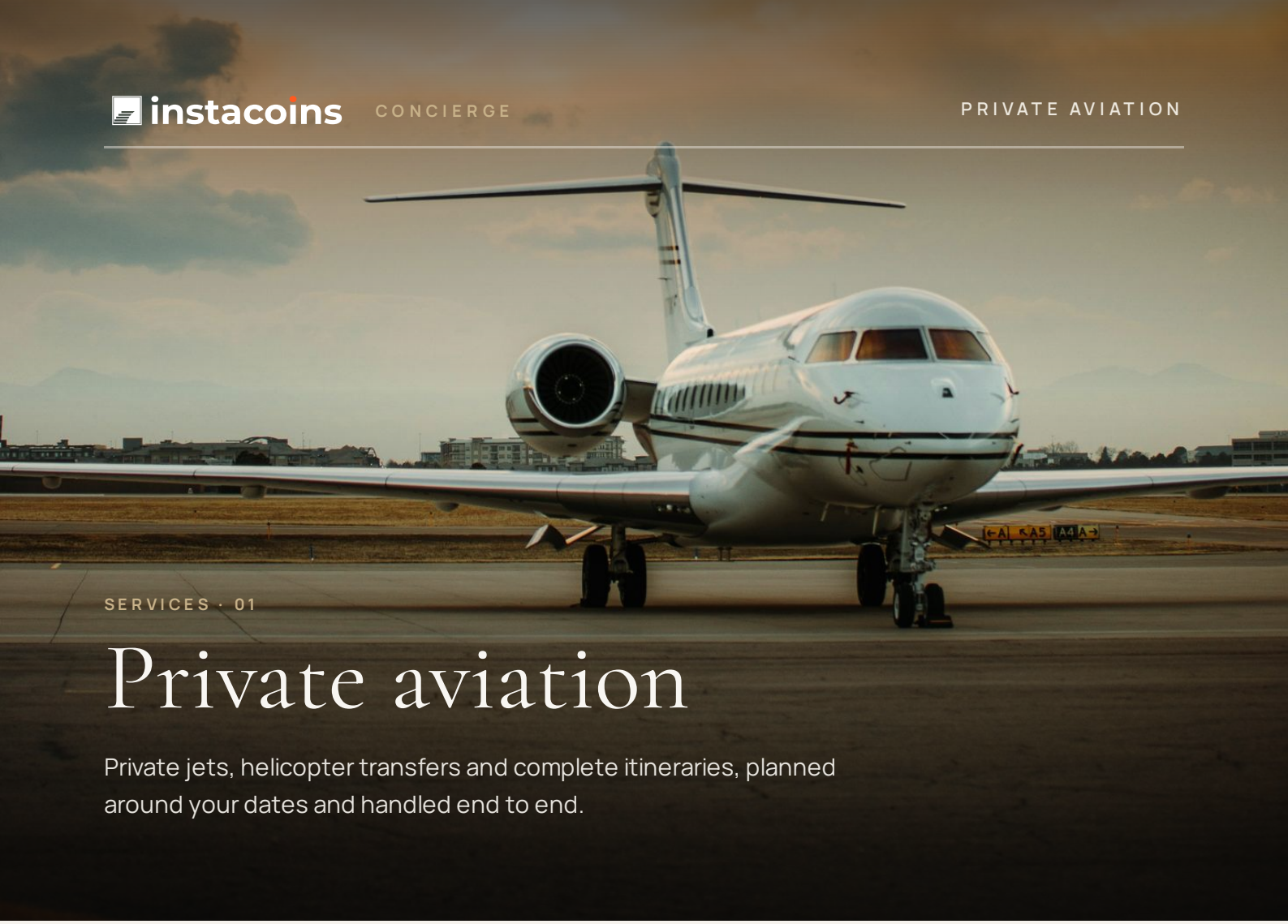
FROM REQUEST TO INVOICE IN FOUR STEPS

1
Tell us what you need
By WhatsApp, phone, email or the enquiry form. One concierge manager owns your request from the start.

2
Receive a proposal
Options, prices and timings, usually with alternatives, sent for your approval.

3
We arrange everything
Bookings, transfers, access and every detail in between, with updates as things move.

4
Settle your way
One invoice, paid in crypto or your preferred fiat currency.



SERVICES · 01

Private aviation

Private jets, helicopter transfers and complete itineraries, planned around your dates and handled end to end.

Private jet charter

Light jets for short hops to long-range aircraft for intercontinental flights, including same-day charters and empty legs. We compare operators and handle catering, ground transport and fast-track.

Helicopter transfers

Airport to villa, city to yacht, or a scenic flight, arranged around your schedule.



IN THE CABIN



HELICOPTER TRANSFERS

Also arranged: tailored multi-stop itineraries with hotels, drivers, guides and reservations; commercial first and business class with fast-track, lounges and chauffeurs.

SERVICES · 02

Yachts and charters

A day on the water, a week between islands, or a full season.







Motor yachts and sailing yachts in the Mediterranean, the Caribbean and beyond, from a day on the water to a full season. We brief the captain and chef on your preferences, plan the route and book the beach clubs and restaurants ashore.

For something in between, we recommend small ships with a few dozen guests, chosen for their cabins, crew and itineraries. Transfers to and from the yacht, by private jet, helicopter or car, are part of the plan.

WHAT WE ARRANGE

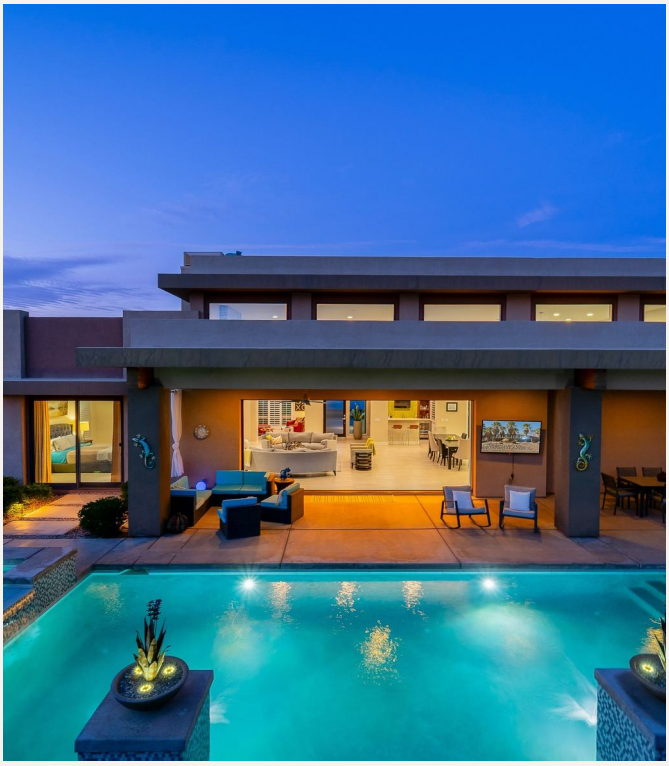
- Crewed yacht charters, from day trips to full seasons
- Small-ship island cruises
- Marine days during a villa stay

AROUND THE CHARTER

- Itinerary planning, berths and provisioning
- Beach clubs and restaurants ashore
- Transfers to and from the yacht

SERVICES · 03

Villas and residences



EXCLUSIVE USE

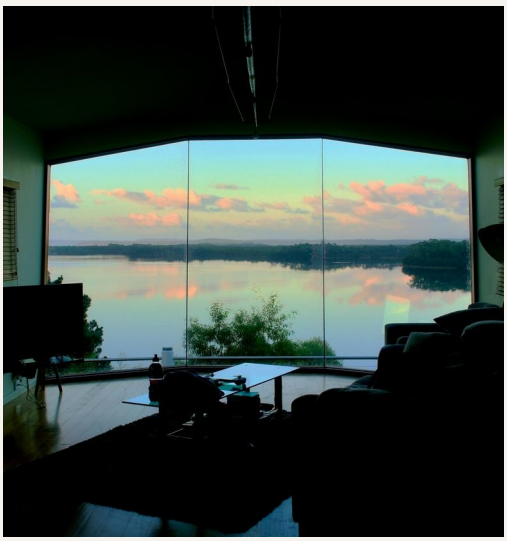
Staffed and stocked before you arrive

Private villas in the Mediterranean, the Alps, the Caribbean, Iceland and Lapland, checked by our team or trusted partners.

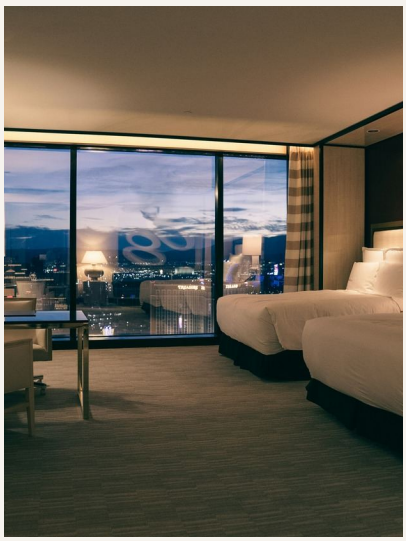
Chefs, housekeepers, drivers and childcare are arranged before you arrive, with the fridge and wine cellar stocked to your list.



ALPINE CHALETS



PRIVATE HOMES



HOTEL SUITES

Hotels and suites

Suites at the world's best hotels, with upgrades, early check-in and the details that make an arrival memorable.

From a weekend to a season

Long stays and relocation stays too, with one invoice for the villa and every service around it.

SERVICES · 04 AND 05

The tables and seats that are hard to get



EVENTS AND EXCLUSIVE ACCESS

Sporting hospitality and private views

Hospitality at Formula 1, football, tennis, golf and sailing events, including sold-out dates, through established hospitality partners.

Fashion shows, art fairs, premieres and festive-season tables, and celebrations planned from the venue to the final toast.

FINE DINING

Hard-to-book restaurants and private chefs

We know when tables are released, how requests are handled and who to speak to, and we will always tell you honestly what is possible.

Private chefs for villa stays, yachts and celebrations, with menus planned around allergies and preferences.







TABLES OUR CLIENTS ASK FOR

Asador Etxebarri ■ *Maido* ■ *Quintonil* ■ *DiverXO* ■ *Alchemist* ■ *Gaggan* ■ *Sézanne* ■ *Table by Bruno Verjus*

SERVICES · 06

Rare assets, secured discreetly

Through trusted dealers and independent specialists, with documentation before you commit.



TIMEPIECES

Rare and limited watches



ART AND COLLECTABLES

Galleries and private sellers



GEMSTONES AND JEWELLERY

Checked before purchase



CARS AND PROPERTY

Sourced to your brief

Rare and limited watches and fine jewellery are sourced through trusted dealers and checked before purchase. For art and collectables, we make introductions to galleries, advisers and private sellers, with discreet handling throughout.

Supercars, classic cars and property are sourced to your brief. Requests stay confidential, your name is shared only when needed, and we arrange insured shipping and delivery where it is permitted.

SERVICES · 07 AND 08

Built around how you live



RELOCATION SUPPORT

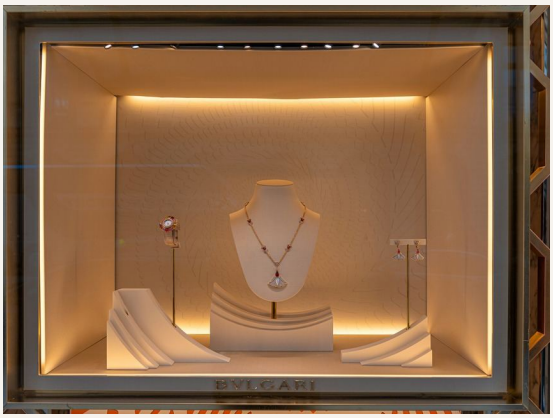
Settling in a new city

Moving to Malta, Dubai, London or elsewhere: homes, schools, staff, cars and the introductions that help you settle.

We coordinate with trusted local advisers for visas, residency and legal matters, and handle the practical side of the move.



DUBAI, LONDON, MALTA AND BEYOND



PERSONAL SHOPPING

Personal shopping and gifting

Watches, handbags, jewellery, limited editions and last-minute gifts, sourced to your exact brief and delivered.

Everyday assistance

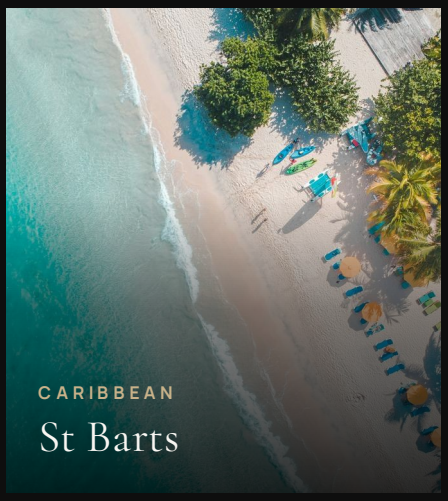
From a trusted dog walker two hours before a flight to household staff and maintenance. Small requests are a big part of what we do.

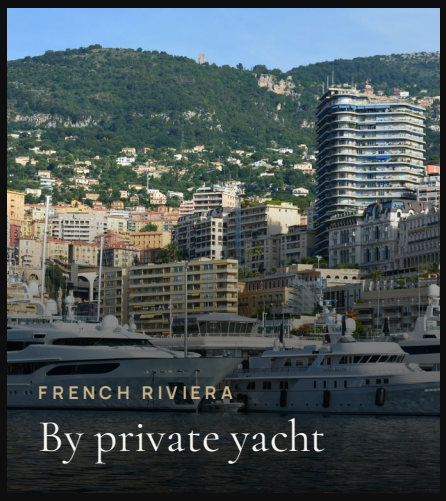
EXPLORE BY DESTINATION

Where our clients are going





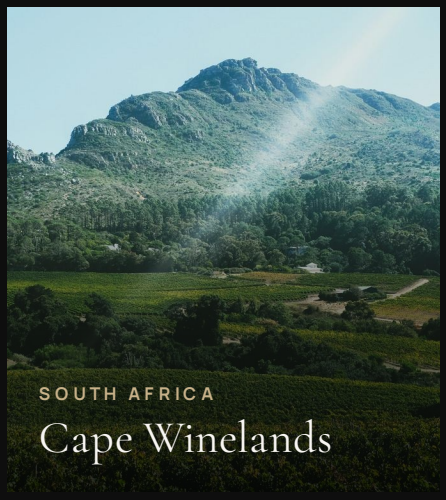












PARTNERS AND INTRODUCERS

Bring your services to our clients



We work with hotels, villa owners, operators and agencies whose services meet our clients' standards. Our clients expect the best and pay accordingly; we partner with providers who deliver it, every time.

Wealth managers, family offices, lawyers, travel advisers and private individuals can introduce clients who would value a concierge they can trust. We contact a client only with their consent and keep every introduction confidential.

WHO WE PARTNER WITH

- Hotels and resorts
- Villa and residence owners
- Yacht and aviation operators
- Destination management companies
- Experience and event providers
- Luxury brands and retailers

WHAT PARTNERS RECEIVE

- Your services presented to high-net-worth individuals, families and executives
- Your offer on instacoins.vip and in our partner brochures
- A named contact for every booking
- Clients who settle in crypto or fiat, invoiced by Instacoins

FROM FIRST CONVERSATION TO FIRST BOOKING

1

Tell us about your services

What you offer, where, and for whom.

2

We review the fit

Against our clients' needs and our standards.

3

We agree terms

Rates, availability and presentation, in writing.

4

We introduce you

Our concierge managers offer your services where they fit.

instacoins

CONCIERGE

INSTACOINS CONCIERGE

Luxury on your terms

Private concierge and lifestyle services, designed to move with your lifestyle and adapt to how you pay.

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HEAD OFFICE

Floriana, Malta

SCAN TO VISIT
INSTACOINS.VIP

Instacoins Lifestyle & Concierge is a trade name of Instacoins Ltd (C86830), Malta.

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