



CASE STUDY

On the Road with Confidence: How Active Fleet Supports Safer Journeys for Darling Downs Transit

Darling Downs Transit is a family-owned bus and coach operator based in Wyreema, Queensland, servicing the Toowoomba and Darling Downs region since 1995. Founded by John and Janet O'Riordan, the business has grown from a single school run into a trusted operator of four Queensland Government school bus contracts across Brookstead, Millmerran, Millmerran Woods and Westbrook.

THE CHALLENGE

- Before OKORIS, Darling Downs Transit relied on a traditional camera system **that was unreliable and difficult to manage**.
- Footage could only be reviewed by physically pulling it from **each bus**, and faults often went unnoticed until it was too late, leaving the business without the protection it needed to keep drivers, students and passengers safe.



WHAT WE DEPLOYED



In-cab Monitor



Forward AI Camera



2 Side Cameras



4 Saloon Cameras



Rear Camera



Duress Button



Live-view



Remote Playback



Realtime Duress Notifications



24 hour Support Resolution

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Get in touch
and see how
it works.



“OKORIS has helped us a thousand percent. We can watch every run in real time and know everyone’s safe, no matter where we are. It’s simple, it’s accessible.”

James, General Manager Darling Downs

THE ROLL OUT

Active Fleet worked closely with the Darling Downs Transit team to ensure their OKORIS system was configured to suit their existing fleet operations. With thorough training, drivers and staff understood how to access footage, playback previous trip footage, download key incidents and events all via the user friendly online platform and mobile phone application.

A seamless installation was completed by the Active Fleet technicians, at the Darling Downs depot. Scheduling onsite installation provided darling downs with minimal change to their fleet allocation and scheduling, with all works completed to the Active Fleet Standard. Darling Downs transit have peace of mind knowing they have a 5 Year warranty on all hardware and workmanship.



THE OUTCOME

- With OKORIS, Darling Downs Transit now has **real-time visibility across its entire fleet**; every school run, every day, any time.
- **Critical events are logged instantly**, incidents are easy to verify, and the business finally has a reliable source of truth it can act on with confidence from any device, anywhere.

On more than one occasion, Darling Downs Transit has **resolved incidents on board**, most commonly confirming student behaviour that would otherwise have been "he said, she said." With an easily accessible source of truth, disputes are settled quickly and fairly.

THE FUTURE

As part of the Active Fleet family, Darling Downs Transit is supported by our 24/7 ticketing helpdesk, dedicated account support team and our same day on site technicians. With continuous platform development, highest level cyber protection and system updates.

Darling Downs Transit has invested into a solution that provides them with long term protection and safety, for their drivers, passengers and their business.



“Honestly, it’s something you can’t go without.”

James, General Manager Darling Downs

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