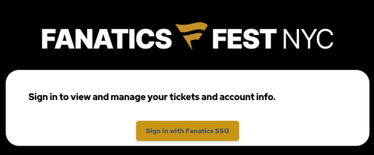
HOW TO EXCHANGE YOUR FANATICS FEST TICKETS

Need to change your ticket day or ticket type?
You can exchange eligible Fanatics Fest NYC 2027 tickets through your MyTickets portal.

Ticket exchanges are subject to availability and any applicable price differences.
Follow the steps below to get started.

STEP 1: SIGN IN

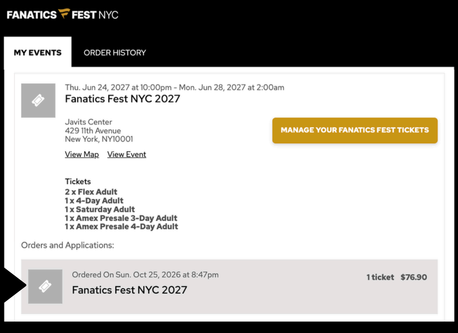
Click here to sign in to your MyTickets portal using your Fanatics ONE account.



STEP 2: MANAGE YOUR TICKETS

Once signed in, find your tickets under "Fanatics Fest NYC 2027" and select the ticket icon under "Orders and Applications".

Note: If you've attended Fanatics Fest in previous years, you may also see tickets from those events. Be sure to select your 2027 tickets.

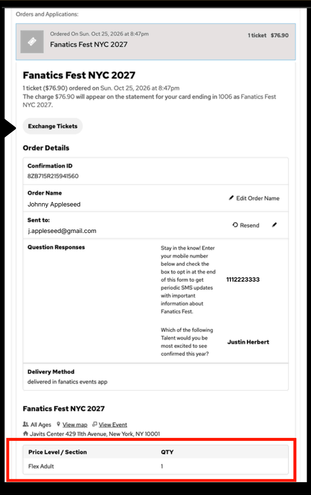


STEP 3: START YOUR EXCHANGE

Review your order details to make sure you've selected the correct ticket. If not, return to "Orders and Applications" to select another ticket.

Select "EXCHANGE TICKETS" to begin.

Note: You can also resend your confirmation email, update the name on your order, or change the email address associated with your ticket. Any updated email address must be linked to a Fanatics ONE account.

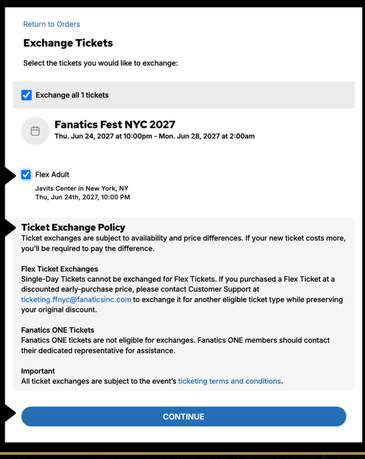


STEP 4: SELECT TICKETS TO EXCHANGE

Select the ticket(s) you'd like to exchange for a different date or ticket type.

Review the Event Ticket Exchange Policy for eligibility requirements and restrictions.

Select **"CONTINUE"** to proceed.

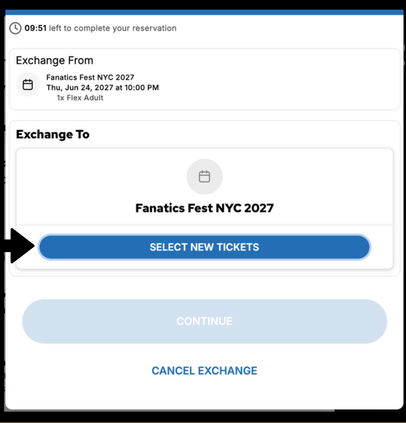


STEP 5: SELECT NEW TICKETS

Confirm that "Fanatics Fest NYC 2027" is selected as your event.

Click **"SELECT NEW TICKETS"** to view the available ticket options.

Note: You'll have 10 minutes to complete your exchange.



CONTINUE TO THE NEXT PAGE FOR NEXT STEPS

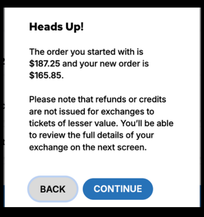
STEP 6: CHOOSE YOUR NEW TICKETS

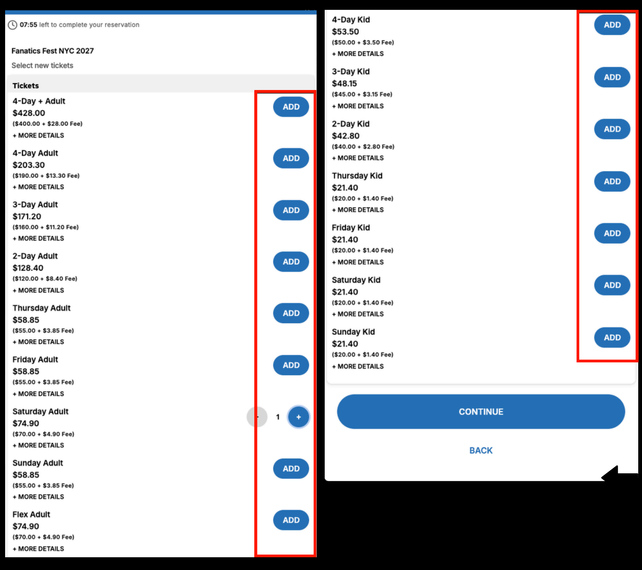
If prompted, review the exchange pricing notice and select **"CONTINUE."**

Review the available ticket options and select **"ADD"** next to the ticket(s) you'd like to exchange into.

Once you've selected your new tickets, click **"CONTINUE"** to proceed.

Please note: If your new tickets cost less than your original tickets, you will not receive a refund or credit. If they cost more, you'll be required to pay the difference.

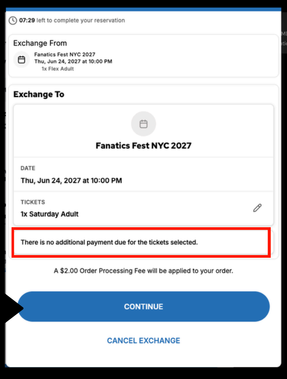




STEP 7: REVIEW YOUR TICKET SELECTION

Review your selected new tickets and any additional cost required, including applicable fees.

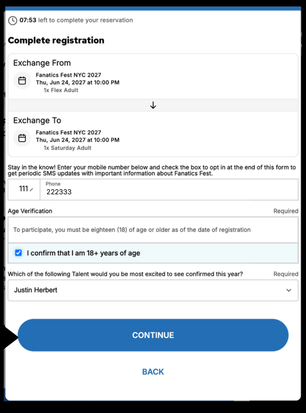
If correct, select **"CONTINUE"** to proceed to the final exchange review.



STEP 8: COMPLETE REGISTRATION

Review and complete any required registration information for your new tickets.

Once all required fields are completed, select "CONTINUE" to proceed to the final exchange review.



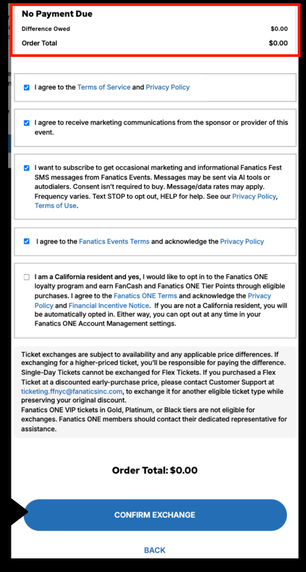
STEP 9: CONFIRM YOUR EXCHANGE

Review your original tickets, new tickets, and any additional payment due.

If no payment is required, review and accept the required terms and conditions, then select "CONFIRM EXCHANGE" to complete your exchange.

Please note: If your new tickets cost more than your original tickets, you'll be required to pay the difference to complete your exchange.

Once completed, you'll receive a confirmation email with your updated ticket details. Your original ticket will no longer be valid, so be sure to use your new ticket for event entry.



NEED TO EXCHANGE MORE TICKETS?

Repeat the steps above for any additional eligible tickets you'd like to exchange.
Questions? Email ticketing.ffnyc@fanaticsinc.com