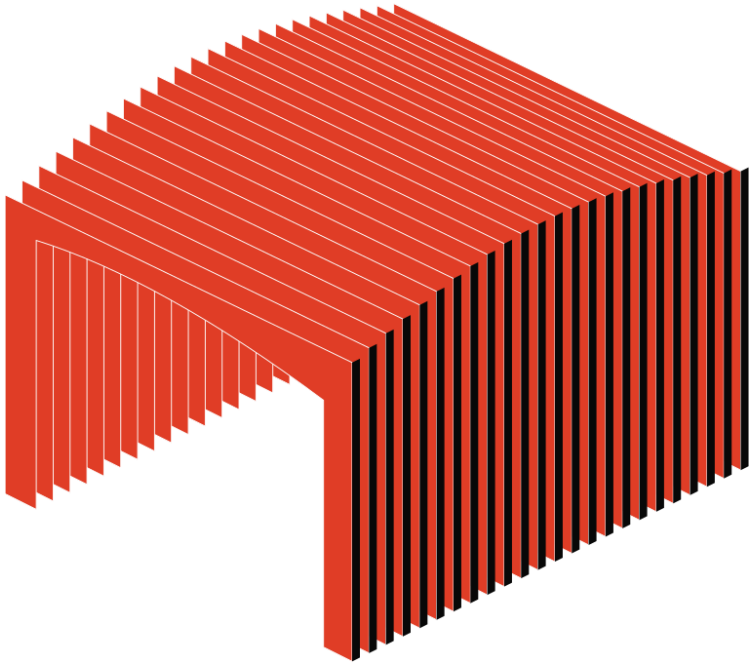
McArthur & Associates

ORACLE PRACTICE | AUSTRALIA AND NEW ZEALAND

Statement of Capability

McArthur & Associates

We help organisations upgrade, integrate and operate the Oracle systems their people rely on. Our consultants bring technical and functional expertise and delivery leadership to complex enterprise applications and cloud environments.



Specialist expertise from project to operations

For more than 15 years, we have supported organisations in Australia and New Zealand with experienced project managers, architects, developers, functional consultants and engineers. We combine business application knowledge with infrastructure, integration and service management capability.

Our experience spans education, health, financial services, telecommunications, construction, utilities and government, with delivery across Australia, New Zealand and the wider Asia-Pacific region.

OUR CAPABILITIES

Expertise across your Oracle environment

PeopleSoft modernisation

We deliver implementations, upgrades and migrations across Human Capital Management, Financials and Supply Chain Management, and Campus Solutions. Our teams assess integrations and customisations, plan retrofits, apply PeopleSoft Update Manager and PeopleTools upgrades, and support testing, cutover and transition to operations.

Cloud architecture and migration

We plan and deliver moves to Oracle Cloud Infrastructure, including Oracle E-Business Suite applications and databases. Our experience covers architecture, environment provisioning, infrastructure migration, security integration and operational readiness. We also bring AWS delivery experience for PeopleSoft and related student systems.

Oracle Integration Cloud

We design and implement integration platforms and application interfaces, including secure file transfer, APIs and web services. Our work connects enterprise applications and supports the migration of existing integrations to Oracle Integration Cloud.

Database and platform services

Our specialists deliver Oracle Database and Exadata implementations, upgrades, migrations and performance optimisation. Capabilities include SQL and PL/SQL tuning, Data Guard and GoldenGate migration approaches, backup validation, disaster recovery testing and performance regression testing.

Specialist resourcing and service management

We provide project and program leadership, solution architects, functional consultants, developers, engineers, system administrators and change specialists. Our service management experience includes incident and problem resolution, monitoring, patching, release management, network and security operations, and coordination with Oracle Support.

A practical approach to delivery

We establish the scope, architecture and delivery plan; build and validate the solution; then manage cutover, hypercare and transition to support. Governance, change management and coordination with customer teams and service providers run throughout delivery.

Engage us for a defined project, specialist resources within your team, or ongoing technical and operational support. We align the mix of expertise to the work and the stage of your program.

SELECTED EXPERIENCE

Experience with complex business systems

Our teams have supported major application upgrades, cloud migrations and operational services. The following examples illustrate the scale and depth of our delivery experience.

Higher education transformation

For a large Australian university, we delivered a PeopleSoft Campus Solutions upgrade from 9.0 to 9.2 and migration from a government data centre to AWS. The program included 27 student ecosystems and a team of more than 50 consultants across technical, functional, change and administration roles. A subsequent stage upgraded PeopleSoft Update Manager, PeopleTools and the supporting AWS infrastructure.

Health sector cloud and integration

For a New Zealand health organisation, we delivered an Oracle E-Business Suite upgrade to 12.2.11 and migration of production and non-production environments to OCI, on time and within budget. A separate integration engagement delivered the Oracle Integration Cloud platform and 46 integrations, with sector-wide payment processing moved into production and business-as-usual operations.

Enterprise retail platforms

For a large Australian retailer, our specialists delivered Exadata implementations and migrations for critical replenishment systems, including zero-downtime migrations using Data Guard and GoldenGate. Performance optimisation supported a point-of-sale rollout across more than 2,500 stores and achieved up to 50 times faster batch processing through SQL and PL/SQL tuning.

Government application upgrade

On a major defence program delivered through Oracle and a delivery partner, our team led technical implementation for a PeopleSoft 9.2 upgrade across HR, payroll, portal and CRM applications. The work included 500 middleware and database servers supporting 60 production and test systems, analysis of 170,000 technical objects and updates to 20,000 objects during retrofits.

Discuss your next project

Talk to us about your Oracle application roadmap, cloud migration, integration requirements or specialist resourcing needs.

enquiries@mcarthur-associates.com | (03) 8580 0220

www.mcarthur-associates.com

McArthur & Associates Pty Ltd | Australia
MCA IT Limited | New Zealand