

Raghurai Kulkarni

LEAD PRODUCT DESIGNER

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SKILLS

Product Design

Enterprise UX, B2B SaaS, AI UX, Generative AI, AI Agents, Interaction Design, Design Systems, Data Visualization, Prototyping, Wireframing

Research

User Research, Usability Testing, A/B Testing, Contextual Inquiry, Journey Mapping, Information Architecture

Leadership

Design Leadership, Mentorship, Product Strategy, Cross-functional Collaboration, Stakeholder Management

Tools

Figma, Adobe XD, Sketch, Miro, Storybook, Tableau, Cursor, Claude Code, GitHub, HTML, CSS, JavaScript

EDUCATION

M.S., Human-Centered Computing

University of Maryland
2019

Postgraduate Diploma, Information Technology

Maharashtra Institute of Technology
2019

B.S., Computer Science

University of Pune
2014

EXPERIENCE

Lead Product Designer

Dec 2024 - Present

Corcentric · San Jose, CA

- Cut manual review effort **30%+** across enterprise finance operations by designing AI agents for purchase order, invoice, and remittance workflows.
- Cut support tickets **20%** and error-to-fix time **40%** by designing Integration Studio, an AI assistant that keeps users in-product when integrations break.
- Reduced delivery effort **40%** across **5 products** by building the Ethos design system: foundations, **50+ components**, patterns, and governance.
- Reduced search friction **35%** across suppliers, documents, and transactions by designing AI-assisted semantic search for Corcentric Business Network.
- Enabled AI-assisted decisions for **6,000+ fleet assets** by designing Fleet Analytics dashboards for fleet health, risk, and utilization.
- Raised design quality and stakeholder alignment across workstreams by leading and mentoring a team of **4 product designers**.

Senior User Experience Specialist

Aug 2022 - Dec 2024

SAP · Palo Alto, CA

- Helped launch Joule, SAP's generative AI assistant, at Spend Connect 2023 by designing **12 AI use cases** across business workflows.
- Contributed to **82%** UI5 adoption across product teams by leading the migration from SAP's legacy design system to UI5.
- Helped **5** SAP Business Network products reach WCAG 2.2 AA by establishing accessibility documentation, process guidance, and education.
- Contributed to **15%** revenue growth and **11%** fewer customer service calls by redesigning buyer-supplier relationship management workflows.
- Resolved **2,000+** Jira issues with engineering and QA by designing messaging, marketplace, and Trading Partner Network experiences for **4.8M users**.

CERTIFICATIONS

**Design Thinking
Inclusive Design**
ProCreator
2019

LEADERSHIP

Competitive Swimming Coach
University of Maryland
2018 - 2020

Senior Product Designer

Aug 2020 - Aug 2022

Apptium · Reston, VA

- Increased product visibility **73%** for **800K** daily active users by redesigning **24+** cloud marketplaces for Tech Data, Qualcomm, and TELUS.
- Cut API deployment time **32%** by redesigning the workflows and information architecture of an API and Analytics Studio.
- Contributed to **\$300K** in revenue and **2.3M users** by partnering with **40 engineers** and sales stakeholders to design Orbitera.

UX Researcher

Jan 2020 - Aug 2020

University of Maryland, Baltimore County (UMBC) · Baltimore, MD

- Identified accessibility barriers in airport navigation for travelers with disabilities through research with Dr. Ravi Kuber, applying WCAG 2.1 AA.

UX Design Intern

Jul 2019 - Sep 2019

Mobux · New York, NY

- Grew revenue **\$11K per week** and cut release cycle time **48%** by launching a web ad creation tool and the company's first design system.

Application Designer

May 2015 - Apr 2017

Vodafone · Pune, India

- Cut SLA time **15%** by redesigning an internal ticketing tool (**567+** UX issues resolved) and designed dashboards for **5** European data centers.