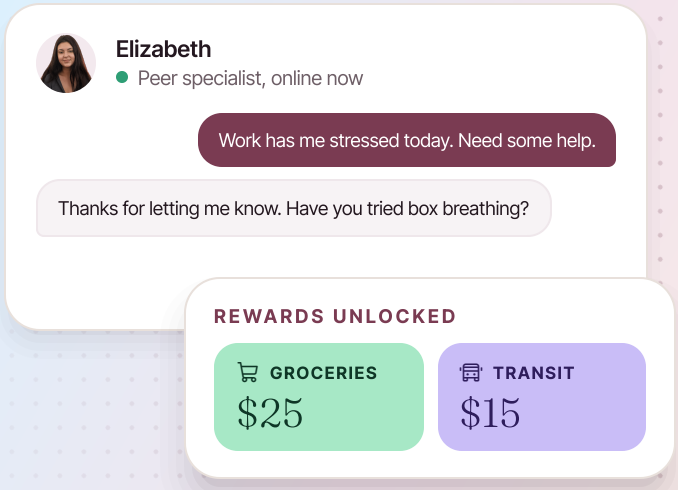
WEconnect is a free mobile app that pairs every member with a certified peer specialist, daily support meetings, and rewards for healthy routines.

FOR CLINICAL STAFF

The WEconnect virtual app, and how to *refer a member.*

WEconnect is a virtual mobile app offered at no cost, designed for anyone facing mental health challenges, substance use, or lifestyle concerns who are looking to make positive, healthy changes. It provides personalized, accessible support to help members build healthier routines and stay engaged in care.



No cost to patients or your organization

HIPAA compliant

Ages 13 and up

01 One-on-one peer support

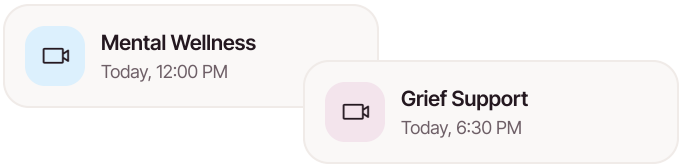
Unlimited virtual support from peer specialists who have been through recovery themselves. Real people who have been where the member is.

- Connect members to support resources
- Define goals and build wellness plans
- Provide accountability and encouragement
- Support skill-building and daily routines



02 Daily virtual support meetings

Meetings offered multiple times every day, led by Certified Peer Support Specialists through the app. Groups include Family & Loved Ones, Grief Support, Women's Meeting, Men's Meeting, LGBTQ2IA+, Harm Reduction, Mental Wellness, Reunión en español, and more.



03 Motivation through rewards

Earn up to **$750–$800** a year in digital gift cards, depending on their plan, for completing simple healthy activities. Rewards for attending appointments, joining meetings, or practicing self-care.

FOOD $25

TRANSIT $15

04 Support that fits your life

Free and confidential, with meetings on evenings and weekends.

Recovery support · Mental wellbeing · Life goals · Healthy routines · Relationships · Emotional health · Grief support · + more

HOW WECONNECT BENEFITS PATIENTS

Personalized support
Meets members where they are, tailoring resources to their stage.

Immediate access
Daily online meetings, evenings and weekends included.

Peer connection
Guidance from peers with lived experience, offering hope.

Stay engaged
Incentives reinforce treatment plans and healthy behaviors.

Better outcomes
Higher engagement in care and stronger community connections.

Two ways to *onboard a member.*

OPTION 1

Live member onboarding

1. **Download the app.** Available on App Store or Google Play. Search WEconnect Health.
2. **Sign up.** Tap "Sign Up," enter a phone number, then enter the four digit code sent by text.
3. **Choose "Insurance."** Enter insurance information exactly as it appears on the card, then tap Next.
4. **Start using the app.** Members earn their first reward by creating one Support and one Self-Care routine.

$10 earned immediately after the first routine.

Scan to download the app

OPTION 2

Submit a member referral

1. **Open the form for the patient's plan.** Scan the matching code below.
2. **Fill out member information.** Full name, date of birth, contact info and preferences, plan member information.
3. **Submit the form.** Members receive outreach from a WEconnect onboarding specialist within 48 hours.

Ambetter
All states except NY, CA
Up to $750 a year

Molina
California
Up to $800 a year

FREQUENTLY ASKED

Who is eligible?

Members of **Ambetter** (all states except New York and California) and **Molina** (California). Patients must be 13 years of age or older and have access to a smartphone.

What makes WEconnect different?

WEconnect integrates contingency management, peer support, and daily meetings in one platform, offering a comprehensive and proven model of care.

What if a patient has no smartphone?

Patients need a smartphone or tablet with internet access to use the app. If they do not have one, WEconnect staff can discuss alternative access options.

Is there a cost for patients?

No. WEconnect is fully funded by the health plan and provided at no cost to patients or to your organization. There are no financial obligations for you or those you serve.

Is the platform confidential?

Yes. WEconnect is HIPAA-compliant and protects patient privacy at all times.

How do patients earn rewards?

Patients receive incentives for healthy routines like attending appointments, participating in meetings, or completing wellness activities, starting with their first $10 after sign-up.

MEMBER SUPPORT

For questions or technical help, email **support@weconnecthealth.io** or call the support line at **888-425-4605**.

CLINICAL STAFF SUPPORT

For account management questions, contact our partnerships team at **partnerships@weconnecthealth.io**.