CASE STUDY 4




everythingtechgroup

# Strengthening Backup & Disaster Recovery for Timms Solicitors

Timms, a multi-site UK solicitors firm, needed confidence that its sensitive client data was properly protected. A review uncovered a critical weakness: backups and live systems were running on the same infrastructure, creating a single point of failure.

Everything Tech Group helped Timms implement a more resilient backup and disaster recovery strategy, strengthening protection and ensuring a more reliable route to recovery.

## Key Challenges

- Risk of increased impact from cyber incidents or server failures
- Lack of separation between systems
- Unsuitable resilience for sensitive legal data
- Limited confidence in recoverability

## Key Outcomes

- Reduced risk exposure and confidence in their new solution
- Back-ups moved to seperate infrastructure
- Improved solution for monitoring, managing and recovering data
- Clearer and more dependable route to recovery if anything went wrong

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# Everything Tech Group's Approach

Everything Tech Group worked closely with Timms to rethink their backup and disaster recovery approach, moving them onto a **fully managed BaaS and DRaaS solution** using Cove. The focus was on addressing the underlying risks in their existing setup, particularly the reliance on the same infrastructure for both live systems and backups.

By properly separating backups from the production environment, we removed a key point of vulnerability and reduced the impact of cyber threats, ransomware and system failures. The new solution also made it far **easier to monitor backups and test restores**, so recoverability could be proven rather than assumed.

Alongside the technical improvements, Timms now has a **clearer and more dependable route to recovery,** supporting stronger business continuity for a firm handling sensitive legal data.

> **For the first time, we have complete confidence in our backup and recovery setup.**
>
> Jake and the team delivered a robust backup solution we can finally rely on. It's made protecting and restoring our data far more straightforward and dependable."
>
> Ali Jodiyawalla, Systems Manager
> Timms Solicitors

Timms
SOLICITORS

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