SUCCESS STORY

2 TBS OF COMPLEX DATA: SEAMLESSLY MANAGED WITH **END-TO-END CUSTOMIZATION**

Project Background

PLUSnxt was approached by a new client facing their **first major lawsuit**. Due to the patents and product design, the data was complex and disorganized. Through PLUS's expertise and utilization of RelativityOne software, our team was able to **manage over 2 TB of complex data** and allow the company to focus on the legal proceedings.

Old Dog, New Tricks

A longtime partner of PLUSnxt introduced a new client facing their first major lawsuit. Since this was a relatively inexperienced company in terms of litigation, **their data was not only colossal in volume, but also severely disorganized and came in a plethora of formats.** PLUS was faced with the challenge of normalizing and preparing this data for review and helping the client narrow down the data to select the documents that would be useful for their case.

Challenges Of Complex Data Collection

The client had over **2 Terabytes of data from various sources with several custodians per source**, creating a complex and time-consuming challenge. Additionally, this data included files from **Microsoft 365, e-mails, mobile phones, OneDrive network shares, and SolidWorks** (an engineering software used to create, simulate, and manage 3D product designs—useful for developing patents). The latter of which presented the most difficult challenge since **CAD files** (the files which SolidWorks deals with) are large, complex files that require engineering software and expertise to prepare for reliable review. Ensuring proper handling of sensitive data within these programs complicated the collection process further.



PLUS began work to normalize these engineering documents and establish a level of organization that was seemingly out of reach for the client. The normalization process was made possible by leveraging Relativity's Quick Create Sets feature in processing to automatically ingest data sources and assign custodians based on the folder structure. Relativity's ability to directly process forensic images was a significant advantage because it provided flexibility in data transmission while maintaining the forensic integrity of that data.

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Strategic Data Management

The raw data was consolidated into an ECA repository which made the data more manageable in terms of volume and cost. **Utilizing Relativity's automated workflows in PLUS's Early Case Assessment (ECA) model** allowed us to automatically index, apply terms, and custom ranges in an expedient manner which transformed the original 2 TB of data to only a small fraction of that for review.

In review, our team at PLUS was able to prioritize data by using active learning to identify key documents that the client could use to achieve their goal of settling the case. Through PLUS's unique approach of utilizing specific search terms and active learning, we were able to save the client both time and money since the useful documents identified were a minuscule amount of the original data produced.

Results

This case was settled before review was fully completed and showcased PLUS's ability to adapt and navigate through increasingly complicated circumstances. Overall, the client viewed the settlement as a positive outcome. Despite the complexities of CAD files and SolidWorks, the team **efficiently managed and filtered complex data**, demonstrating an invaluable level of expertise that helped our clients accomplish their legal goals.

> **The client had an incredibly complex and vast data environment. It was a challenging task, but we managed to make it accessible and actionable for the client.**
>
> - PLUSnxt Senior Project Manager

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